

moxi[®] HD DVR

Quick Start Guide

Thanks for buying a Moxi HD DVR®. We know you want to see it in action, so let's get started.

What you need for setup:

- Moxi HD DVR
- Multi-Stream CableCARD™*
- Digital Cable Subscription
- Standard coaxial cable
- Computer connected to the Internet
- Wired Ethernet connection to Moxi HD DVR

***About CableCARDs**

The key to unleashing your Moxi HD DVR experience is to power it up with a Digital CableCARD. A CableCARD will give you access to more high-definition (HD) and premium content.

Order a Multi-Stream CableCARD from your cable service provider. Make sure that your CableCARD has an M marked on it for Multi-Stream, which will allow you to record two programs at once. Your cable service provider may schedule an appointment for installation, or they may allow you to pick up a Multi-Stream CableCARD directly from their customer service centers and do the installation yourself.

Note: You can set up your Moxi HD DVR even if you haven't received your CableCARD yet.

To receive digital cable TV programming services, you need a subscription from your cable provider. HD programming may require an additional subscription. Please see moxi.com if your cable provider still provides analog services. Your Moxi HD DVR is not designed to work with satellite or over the air signals.

For additional information on using your Moxi HD DVR, other Moxi products, and for additional support, see our website: <http://www.moxi.com>.

1

Unpack Your Moxi HD DVR

Package Contents

Moxi HD DVR



Moxi Remote



Important Advisory Information*



HDMI Cable



Component Video Cable



Composite A/V Cable



Power cord



Ethernet Cable



Batteries Separate



*Review the Important Advisory Document and these instructions in full.

2

Connect to Your Cable Service

Connect the Moxi HD DVR to the cable outlet in your wall with a coaxial cable.

Note: Note: Do not plug in your Moxi HD DVR until step 6.



3

Insert Your CableCARD

Skip this step if you do not have your Multi-Stream CableCARD yet or if your cable service provider isn't open for business today.



4

Connect to the Moxi Service

Connect your Moxi HD DVR to your home network with an Ethernet cable.

A broadband Internet connection is required to receive program listings and service updates and access additional Moxi features.



If you do not have an Ethernet port nearby, you can:

- User a Powerline adapter, which will use your electrical wiring as a transmission medium for broadband Internet access.
- Use a MoCA adapter, which uses your existing coaxial wiring as a transmission medium for broadband Internet access.

For more information, see the Moxi HD DVR User Guide at moxi.com.

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Connect to Your TV

Connect your Moxi HD DVR to your TV with the HDMI cable.

HDMI provides the best video and audio quality in one cable. If your TV doesn't have an HDMI input, use the component or composite cable. HDMI or component connections are required for HD video support.

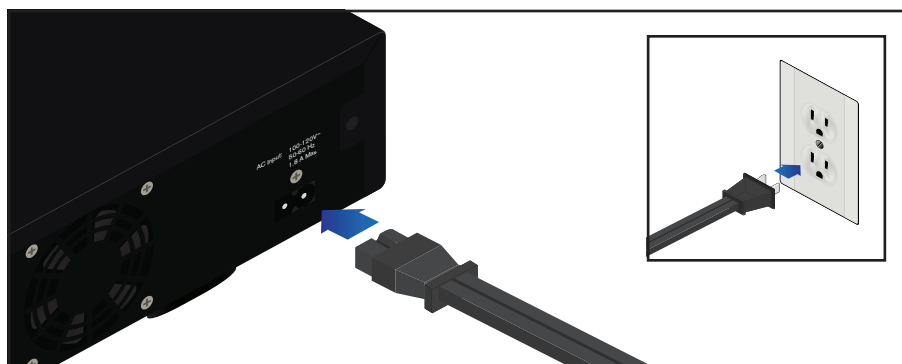


HDMI Input

Tip: You can connect additional devices such as stereo receivers to your Moxi HD DVR. See the user guide at moxi.com for further information.

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Plug in the Power Cord



The Moxi logo on the front panel will light up as soon as you connect power to your Moxi HD DVR.

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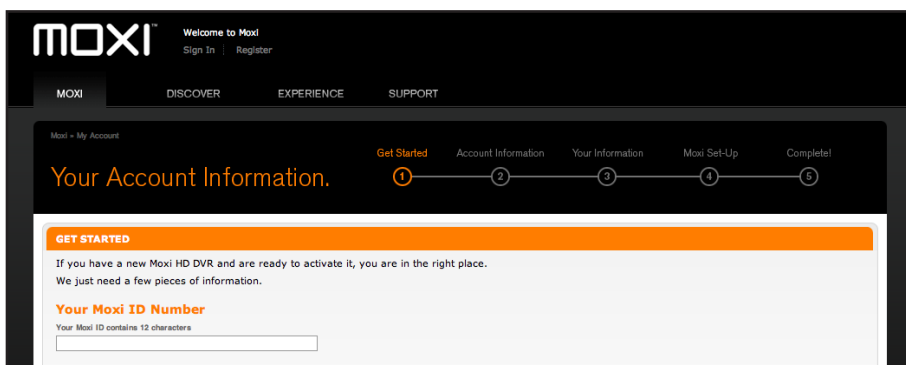
Activate Your Moxi HD DVR

Note: During this part of the setup process, you will need to have access to a computer with an Internet connection.

Turn on your TV. If a software update is available, the Moxi HD DVR will already be downloading that update and will restart when finished. This may take up to 45 minutes; do not unplug your Moxi HD DVR during this time. When complete or if an update is not required, you will see the following registration screen containing your Moxi ID.



Write down this ID, go to your computer, and direct an Internet browser to moxi.com. Select "Activate a Moxi". When prompted for your Moxi ID number, type in the 12-digit Moxi ID that was displayed on your TV screen.

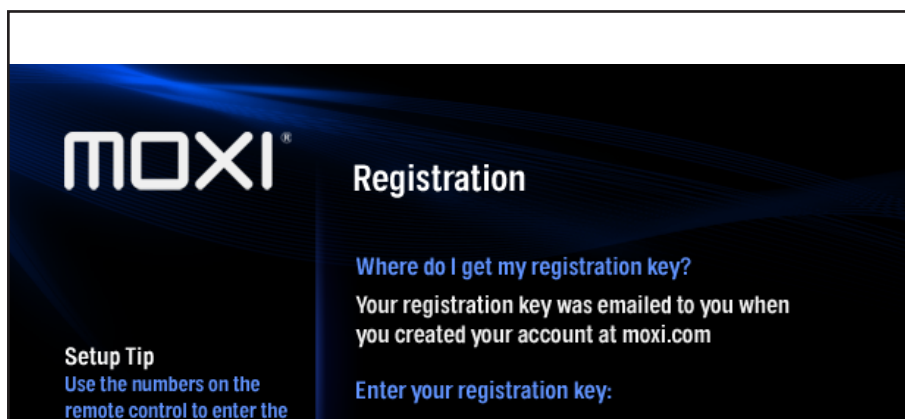


Once you have completed the registration process, you'll have a personal Web account. You'll see an 8-digit registration key on your computer screen. This registration key will also be sent to the email address you provided during registration.

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Complete Your Registration

Go back to your Moxi HD DVR, and use your remote to enter the 8-digit registration key when prompted.



Next, confirm your account and cable provider information. Your Moxi HD DVR will download guide data and graphics.

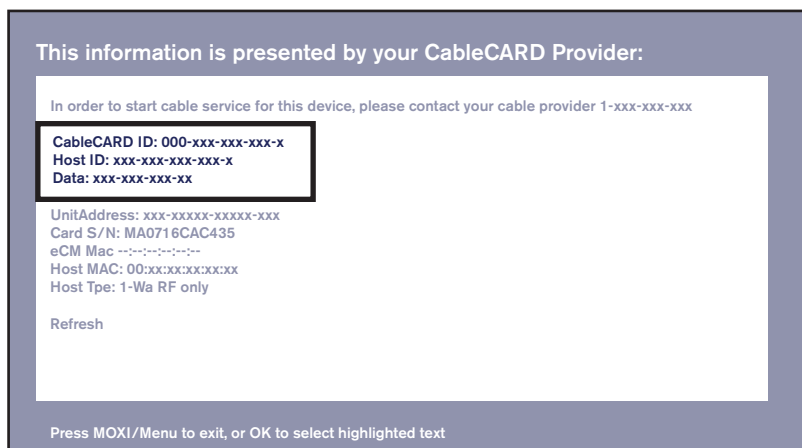
At this point, if you do not have a CableCARD inserted, you will be asked to start a channel scan. Please go to the user guide at moxi.com for details on channel scanning. When the scan is complete or if your CableCARD is already in place, you will be asked to restart your Moxi HD DVR.

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CableCARD Setup

If you have a CableCARD inserted into the Moxi HD DVR unit, you should see the screen pictured below. You will need the CableCARD ID, Host ID, and Data number to initialize your CableCARD. This screen might differ slightly depending on your cable provider.

This screen might differ per CableCARD.



If you don't see the screen, or you accidentally closed it:

1. Press the Moxi button.
2. Browse horizontally to Settings, and select the CableCARD option.
3. Look for "CableCARD Pairing" or a listing of the CableCARD ID, Host ID, and Data.
4. Press OK.

Activate Your CableCARD with Your Provider

Next, call your cable service provider to initialize your CableCARD. Make sure you tell your cable provider the following details:

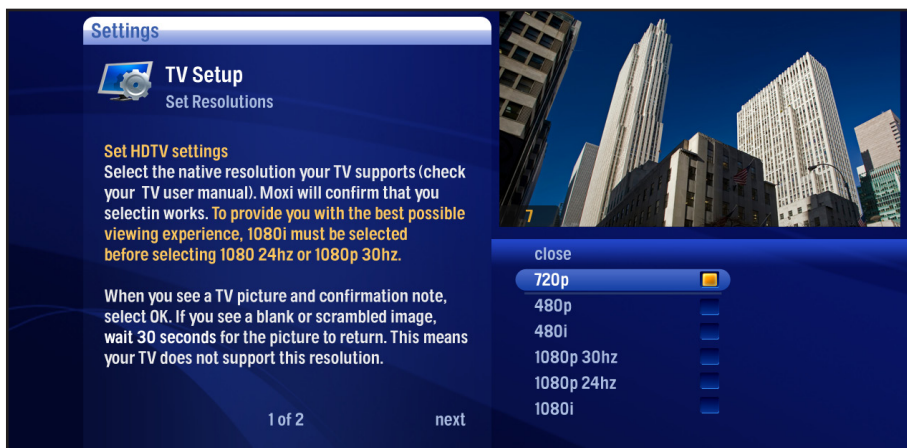
1. I would like to "activate" and "Initialize or pair" my Multi-Stream CableCARD with my Moxi HD DVR
2. Your cable provider will ask you for the CableCARD ID, Host ID, and Data ID numbers and will walk you through the pairing process.
3. In some instances, the cable provider might ask you for the Unit Address and the Serial Number of the CableCARD – these too as displayed on your CableCARD screen.
4. Once the CableCARD has been paired, stay on the line with your cable rep to make sure encrypted TV channels like HBO HD display properly. If you do not see any TV channels, make sure that your rep has validated your CableCARD.
5. To check for validation:
 - a. Press the Moxi button
 - b. Navigate horizontally to Settings
 - c. Scroll vertically to CableCARD, and press OK
 - d. Select "Conditional Access" or look for a card that lists the information "val=" or "val:".
 - e. Relay the information listed after "val=" or "val:" to your rep, and confirm that the card has been validated.

At this point, if you are able to see program information for channels that you cannot watch, your cable service provider may use a technology called Switch Digital Video. See the troubleshooting guide at moxi.com for instructions on receiving these channels.

10 Set Your TV resolution

If you have connected your TV to your Moxi HD DVR with an HDMI cable, you can skip this step.

We want to make sure that the Moxi Menu displays correctly on your TV screen and is optimized for high-definition viewing.



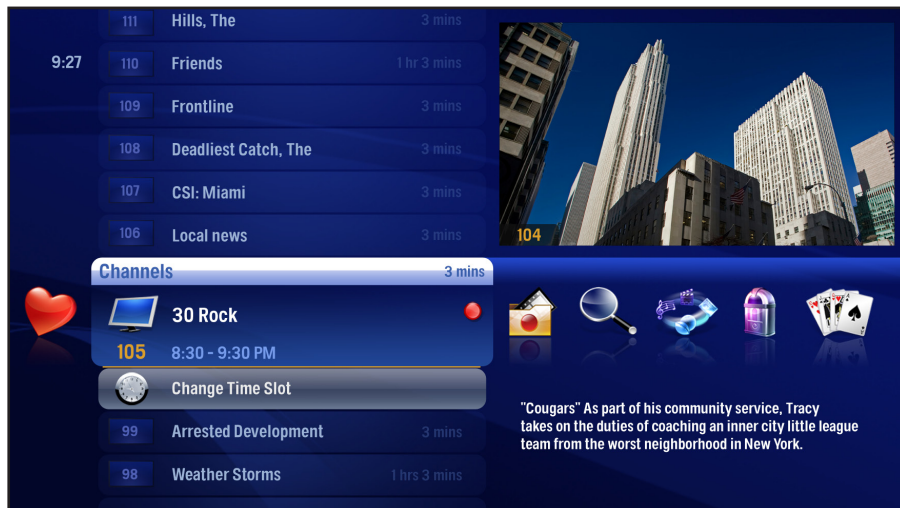
1. Press the Moxi button and navigate horizontally to Settings
2. Scroll vertically to TV Setup
3. Choose the highest resolution you think your TV supports. Check your TV manual for details.
4. After making your resolution selection, wait to make sure you see video. If you do not see anything appear on your screen, wait 30 seconds and the Moxi HD DVR will revert to the previous settings for you to try again.
5. For best performance, unselect any other resolutions other than the highest one your TV supports.

Enjoy Your Moxi HD DVR

Congratulations! Have fun trying out your Moxi HD DVR.

To start navigating:

- Use the left and right arrow buttons to browse the main menu
- Use the up and down arrow buttons to scroll through items in each category
- When you see something you like, press OK to get a list of options



Make sure to visit moxi.com, where you'll find the Moxi HD DVR User Guide, which will introduce you to great features, give you instructions on how to set them up, and provide details on alternate setup configurations.

If you have purchased a Moxi Mate in order to enjoy the Moxi Magic in additional rooms, it's time to set up your Mate now. See the Moxi Mate Quick Start Guide you received in your packaging for instructions.



Visit moxi.com to download the complete Moxi User Guide and discover all of the capabilities your new Moxi HD DVR has to offer.

www.moxi.com

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